

ID. Date of interview  
date 03/02/20

ID. Time interview started  
start 09:13:10

ID.end Completion date of interview  
Date 03/02/20

ID.end Time interview ended  
11:45:00

ID. Duration of interview  
time 151.83

## Start of new case

Q1 Does the draft guidance cover the relevant issues about the right of access?

Yes

No

Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

Yes

No

Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

- Yes
- No
- Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

Please can you include examples about what would constitute a manifestly unfounded request. We have struggled with this in a recent SAR which was associated with a grievance where the requester was disgruntled and had complained about a number of other staff members. It would have been helpful if we could have had access to guidance around this point.

Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

Yes definitely

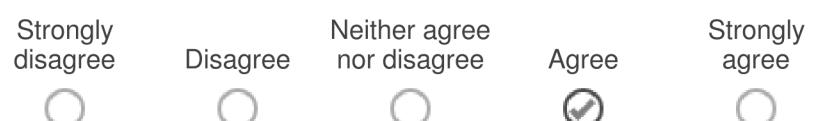
Q5 On a scale of 1-5 how useful is the draft guidance?



Q6 Why have you given this score?

It clarified a number of questions which I had been struggling with in respect of SARs

Q7 To what extent do you agree that the draft guidance is clear and easy to understand?



Q8 Please provide any further comments or suggestions you may have about the draft guidance.

It seems that requirement to provide unstructured manual records only applies to public authorities. It would be helpful to state that this does not therefore apply to data controllers which are not public authorities.

Q9 Are you answering as:

- An individual acting in a private capacity (eg someone providing their views as a member of the public)
- An individual acting in a professional capacity
- On behalf of an organisation
- Other

Please specify the name of your organisation:

Canaccord Genuity Wealth Management

What sector are you from:

Finance

Q10 How did you find out about this survey?

- ICO Twitter account
- ICO Facebook account
- ICO LinkedIn account
- ICO website
- ICO newsletter
- ICO staff member
- Colleague
- Personal/work Twitter account
- Personal/work Facebook account
- Personal/work LinkedIn account
- Other

If other please specify: